

Enhance your Salesforce CRM with our Support & Managed Services



Your challenges under the spotlight

- System downtime & performance issues
- Low quality of existing applications
- Low user adoption
- Requests not aligned with business needs
- Scaling issues

We are the Most Trusted Salesforce Support Center in the Middle East

Largest & Most Experienced Team

A Salesforce powerhouse—proven expertise and deep regional knowledge.

Fast, Dedicated, Guaranteed

Quick response times, service warranties and exclusive team if needed.

Flexible Support, Your Way

Time & Material or mutualized models to match your structure, pace and goals.

A Partner That Knows Your Application

We stay embedded in your ecosystem—ready, reliable and proactive.*

Trilingual Team

Arabic, French, or English

How we tackle your unique challenges



Proactive Monitoring & Troubleshooting

Enhance system reliability, aim for minimal downtime & quick resolution of issues



Advanced Support

Continuous training, user support, customized onboarding & effective use of Salesforce features



Consultancy Approach

We work with you to ensure that the solution meets your needs, beyond just executing tickets



Scalable Solutions

Meet increasing demands for improved performance, capacity & flexibility during expansion

Effective KPIs, Premium Support

Average of Tickets Solved

Salesforce CSAT



4.95/5

Client-Centric Partnerships

Trusted by

Clients

Experience / Year

Mastery across all products/clouds/ industries

OUR CLIENTS SEE IMPACT & PROVEN ROI WITH OUR SUPPORT







Operational Efficiency

Powering Salesforce for Visionary Businesses





















































ASTERI













All our clients are long term partners

Testimonials





Lunate

"Our relationship with EI-Technologies MENA has been excellent. Switching from another partner highlighted the difference—their consultants are responsive, helpful, and professional. Even handovers and challenges were handled smoothly, with all issues and bugs addressed thoroughly."



Accesscore

"EI-Technologies MENA employees are more than just Salesforce consultants—they are our go-to for any technical consultation. They are not only highly professional but also genuinely nice people who uphold all the values they stand for."

Success story

From Support to Strategic Partnership

Our partnership with The Galleria Al Maryah Island, a most coveted destination in Abu Dhabi, began 3 years ago with a broad mission: to support and optimize their Salesforce Sales Cloud implementation. We began by focusing on smoother operations and addressing our client's immediate needs.

Fast-forward to today, that initial support contract blossomed into a full-scale, multicloud transformation that redefines how the mall operates and engages with its customers. Full story here.

400+ Certifications

Diverse Expert Team | All Certified Technical Architects, Business Consultants, Tech Leads















































STREAMLINED SUPPORT JOURNEY



The Chain of Value: Driving Your Business Forward

Discover our step-by-step approach to delivering impactful solutions and creating value for your business



LET'S TAKE YOUR SALESFORCE FURTHER — CONNECT WITH OUR EXPERTS



Dany Rouss
CTO -17+ Years of experience



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Majida Tawk
Manager - 14+ Years of experience



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Marc Fakhry Team Lead - 8 Years of experience



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